

Customer Address:	 Let's do it right		Delivery Address:
Design Consultant:	Quote No:	Version No: 1	Store:
Direct Tel : 01215	Quote Date: 29 July 2022		Halesowen 436 Prospect Road Off Mucklow Hill West MidlandsWorcestershire
	Valid Until: 15 August 2022		

Item Description	Qty	Unit List Price	Unit Offer Price	Total Discount	Total Offer Price
Components & Fittings £ 18.00					
212912 WORKTOP JOINER BOLT - PACK OF 3	2	9.00	9.00	0.00	18.00
Style Kitchens £ 5,010.60					
129522 SOFIA WHT 18mm Decor Tower End	1	337.00	337.00	134.80	202.20
129397 SOFIA WHT 1000mm HL Corner Base+500mm	2	389.00	389.00	311.20	466.80
129374 SOFIA WHT 600mm Standard Tower Type F	1	717.00	717.00	286.80	430.20
129557 SOFIA WHT 300mm Wall Unit	1	230.00	230.00	92.00	138.00
129389 SOFIA WHT 450mm HL Base Unit	2	302.00	302.00	241.60	362.40
131037 SOFIA WHT 600mm HL Dishwasher Door	1	129.00	129.00	51.60	77.40
129388 SOFIA WHT 300mm HL Base Unit	1	251.00	251.00	100.40	150.60
129520 SOFIA WHT 18mm Decor Base End	5	208.00	208.00	416.00	624.00
129432 SOFIA WHT 2.6m Modern Cornice/Pelmet	5	89.00	89.00	178.00	267.00
129392 SOFIA WHT 600mm HL Base Unit	1	337.00	337.00	134.80	202.20
129525 SOFIA WHT 18mm Decor Wall End	5	78.00	78.00	156.00	234.00
129433 SOFIA WHT 2.6m Plinth	3	69.00	69.00	82.80	124.20
129370 SOFIA WHT 600mm Standard Tower Type B	1	717.00	717.00	286.80	430.20
129443 SOFIA WHT 600mm 3 Drawer Base Unit	1	769.00	769.00	307.60	461.40
129566 SOFIA WHT 800mm Wall Unit	1	352.00	352.00	140.80	211.20
129556 SOFIA WHT 1000mm Wall Unit	2	389.00	389.00	311.20	466.80
129390 SOFIA WHT 400mm HL Base Unit	1	270.00	270.00	108.00	162.00
Worktops £ 707.00					
219660 Laminate Colmar Oak WT 38x600x3000mm	3	229.00	229.00	0.00	687.00
142952 Laminate Colmar Oak Colourfill	2	10.00	10.00	0.00	20.00

Discount Applied			
Kit - TLP 11 2022 40% off Furniture	£ 3,340.40	Total List Price	£ 9,076.00
Total Additional Discount	£ 3,340.40	Delivery	£ 0.00
		Discounts	£ 3,340.40
		Total Product Price	£ 5,735.60
		Installation Price (Exc. Specialist Works)	£ 0.00
		Total Product Price (Exc. Installation)	£ 5,735.60

Orders are accepted only subject to the conditions of sale printed overleaf which contain inter alia limitations or exclusion of liability.

THINGS YOU NEED TO KNOW

Thank you for choosing Wickes. From order to installation, we're committed to making your dream a reality and will take you through a few points on how to make this as seamless as possible. Please ensure that you read this "Things You Need to Know" document, installation guidance notes applicable to your required Goods/Services, and our terms and conditions of sale which set out important rights and obligations of each of us:

Home visit & measure

To ensure your design fits perfectly, we visit every customer and conduct a home survey. If you haven't received yours yet please make sure this is booked prior to arranging your delivery.

Changes to design

Your Design Consultant has produced a design that is uniquely tailored to your personal requirements. If, for any reason, you need to alter this design please contact your Design Consultant at least 10 days prior to delivery to avoid any delays to your delivery date. You will be responsible for any costs that occur as a result of design changes. We are unable to accept changes after the items have been delivered. Please note that for made to measure goods that are manufactured specifically to your unique measurements, we cannot accept any changes to the design once the order has been placed and we cannot give any refunds or exchanges.

Cancellation

If you wish to cancel your order, you must give us at least 72 hours' notice before delivery to avoid incurring a cancellation charge of £70. We are unable to accept cancellations after the items have been delivered.

Please note that for made to measure goods that are manufactured specifically to your unique measurements, we cannot accept cancellations once the order has been placed and we cannot give any refunds or exchanges.

Self-fitting

If you are arranging your own Installer, please make an appointment for your Installer to meet or discuss with your Design Consultant to discuss the design prior to starting installation. We want to support you throughout the process and this meeting with you and your Installer is to ensure that the plans are fully understood and the end result matches your design. You can book your delivery either online at mywickeshomedelivery.co.uk or give us a call on 0344 892 2721 (Monday - Saturday, 8:00 - 18:00). You will need to organise the booking of your delivery at least 4 weeks before your Installer is provisionally due to begin the work. You should not confirm installation arrangements until all of your order has been delivered and checked by you. Important - if your design has been based on future floor plans, your Design Consultant will arrange to take accurate measurements at least 4 weeks before delivery.

Installation Service

If you are using our Wickes installation service, our Installer will liaise with your Design Consultant prior to starting your installation to ensure they fully understand the design. What is included in the Wickes installation works is detailed in clause 2.1 of the Wickes Installation Service Terms and Conditions.

All works (except non-standard specialist works) are covered by our 2-year workmanship guarantee.

Returns

Your Design Consultant has produced your design to your specific requirements and your order will contain everything you need to complete your design. You may find you have some plinth, pelmet, cornice, individual tiles or other similar materials left over. This is supplied to ensure there is sufficient material to allow the installer to minimise the number of joins and provide the best finish possible. These materials are non-returnable and not exchangeable and we recommend keeping them in case of accidental damage or future changes to layout. As a consumer customer you may have additional legal rights and this policy does not affect these rights.

Wickes Conditions of Sale

THESE CONDITIONS DO NOT AFFECT YOUR STATUTORY RIGHTS

1. Definitions:

- “You” and “Your” mean the person firm or company placing the Order;
- “We”, “Our” and “Us” mean Wickes Building Supplies Limited;
- “Order” means the order placed by You and accepted by Us;
- “Goods” means the goods specified in the Order; and
- “Made to Measure Goods” means those Goods made to Your specific requirements.
- “Special Order Goods” means Goods which We order from our supplier specifically to meet your requirements because they are not Goods which We normally carry in stock.

2. Orders

- 2.1. We take reasonable care to ensure the accuracy of Your Order and that this meets Your requirements. It is, however, Your responsibility to ensure that all Goods specified on the Order are correct.
- 2.2. All Orders are accepted by Us subject to these conditions to the exclusion of any conditions which may be put forward by You or on Your behalf.

3. Amendments to orders

- 3.1. If You wish to amend the Order, please inform Our store where You placed the Order as soon as possible. After delivery of Goods, We cannot accept amendments to Your Order but You may be able to exchange or return Goods in accordance with Our Refunds and Exchange Policy set out in condition 6.
- 3.2. No amendments can be made to Orders for Made to Measure Goods or Special Order Goods after the order has been placed.
- 3.3. The price of an item which You add to Your Order will be the list price of that item at the date You amend Your Order. The amount credited to You when you remove an item from Your Order will be the price of that item at the time it was ordered.
- 3.4. Where price discounts have been applied to the Goods You originally ordered, Your continuing entitlement to the same level of discount when You amend Your Order will be assessed on the whole of the amended Order as if it were a new Order but placed at the date of the original Order. This may mean, for example, that You lose the benefit of a discount based on the total value of the Order if Your amendment decreases that total value.
- 3.5. We will only accept an amendment when You pay any additional amount which becomes due as a result of that amendment.

4. Cancellation

- 4.1. If You wish to cancel Your Order for any other type of Goods (other than an Order for Made to Measure Goods or Special Order Goods) You must give Us notice of cancellation as soon as possible and in any event, at least 72 hours before delivery if You wish to avoid a cancellation charge. If You cancel within 72 hours of delivery, We reserve the right to apply a cancellation charge of £70. If Your Order is cancelled in accordance with these terms, the amount You have paid for the Goods specified on the Order, less any applicable cancellation charge will be refunded and any credit agreement cancelled. For Made to Measure Goods or Special Order Goods, once your order has been processed you will not be entitled to a refund or exchange as set out at condition 6.1.
- 4.2. After delivery of Goods, We cannot accept cancellation of Your Order but You may be able to exchange or return Goods in accordance with Our Refunds and Exchange Policy set out in condition 6.

5. Delivery

- 5.1. You should not confirm installation arrangements until all Goods ordered by You have been received and checked by You.
- 5.2. Your Order may contain some Goods which will be delivered by Us and some which will be delivered directly to You by the manufacturer of the Goods. Deliveries by Us and by the manufacturer will not necessarily be made on the same day. A few days after We have accepted your Order, We and/or the manufacturer will contact You to make the necessary arrangements for delivery. Please note that if Your Order is less than £250 in value and does not contain fragile items it may be delivered by a dedicated carrier service. Please be advised that You may not receive advance notification of the time or date of delivery by this type of service.
- 5.3. Our aim is to deliver Your Order within the published lead-time that is current at the date You placed Your Order. We will do all We reasonably can to meet the date agreed with You for delivery. In the case of unforeseen circumstances beyond Our reasonable control which prevent Us from meeting that date, We will contact You to agree an alternative date. We are happy to agree a delivery date later than the relevant published lead-time if You request this, but except for Special Order Goods and Made to Measure Goods We must deliver Your Order within 6 months of this date. If Your Order does not relate to Special Order Goods or Made to Measure Goods and You do not take delivery of it within this period it will be automatically cancelled and any monies paid will be returned. Any subsequent re-order will be charged at the price current at the time of re-order. Where Your Order is for Made to Measure or Special Order Goods We shall make delivery of these goods within six months of the Order. If You do not take delivery of the Goods within this timeframe We shall write to You saying that if You do not accept delivery We shall dispose of the Goods. If You do not accept delivery within two months of the date of that letter We may dispose of the Goods.
- 5.4. If You request an amendment to Your Order more than 10 days before the delivery date (not including the date We receive Your request) We will retain the agreed delivery date if We have the additional or replacement Goods specified by You in stock.
- 5.5. If You request an amendment to Your Order less than 10 days before the delivery date (not including the date We receive Your request) We will usually issue to You a revised, later, delivery date.
- 5.6. Should You refuse or not be available to accept Goods that We Attempt to deliver on the agreed delivery date the Goods

will be taken to Our central distribution centre and We will contact You to agree a new delivery date . The next possible delivery date will depend on the availability of space on vehicles delivering in Your area and a re-delivery charge of £70 may be applied.

6. Refunds and exchanges

- 6.1. Please note that no refunds or exchanges can be given on Made to Measure Goods, Special Order Goods or Surplus Goods (such as (but not limited to) individual tiles, plinth, pelmet, cornice and other similar materials leftover).
- 6.2. If You wish to return any goods (other than Made to Measure Goods, Special Order Goods or surplus Goods), simply return them undamaged and in their original undamaged packaging, together with proof of purchase within 28 days of the date of delivery and We will provide You with a full refund or offer You an exchange , whichever You prefer . Where You request a refund or exchange Goods, We can arrange for them to be collected but You will be responsible for the costs of collection as notified to You prior to collection . The average charge for collection is £70.
- 6.3. This refund and exchange policy does not affect Your statutory rights .





